

Custom Wetsuit Order Form



Date: ____ / ____ / ____

Shop Name: _____

Shop Phone: (____) _____

Customer Name: _____

Customer Phone: (____) _____

Gender: Male Female

Wetsuit Model: _____

Measurement Check Only

Wetsuit Thickness (please tick the options below)

Wetsuit Section	3mm	5mm	7mm	9mm
Body				
Sleeves				
Legs				

Note: All custom orders will be constructed to Neptune's standard specifications for the applicable model except where changes/modifications have been clearly detailed in this document. I understand and accept that this document constitutes all information in relation to any changes to the standard design, including fit, colour, materials, construction and special features. I further state that I am competent in the fitting and measuring of suits to Neptune's specifications and any measurements contained in this document have been done based on Neptune Sports standard measurement specifications. I understand that payment in full is required to start manufacture. All made to measures will be dispatched with 15 working days from payment receipt.

Extra Features (please tick the options below)

Knee Pads: No Change Duratex drop-in Goop Kevlar Notes: _____

Zips: No Change Ankles Wrists Fly zip Notes: _____

Pockets: None LHS RHS Notes: _____

Extras: Bumpad Elbow Pads Notes: _____

Additional Info/Notes

Spearo Wetsuits (please tick the options below)

Inner Lining: Open Cell Slickskin Jersey Notes: _____

Shop Representative: _____
(Print)

Rescue Suits only (please tick the options below)

Reflective Tape: Front ankles Back ankles Wrists Shoulders Notes: _____

Inflation chest: No Yes Notes: _____

(Signature)

Customer: _____
(Signature)

Measurement Form



INSTRUCTIONS FOR MEASURING

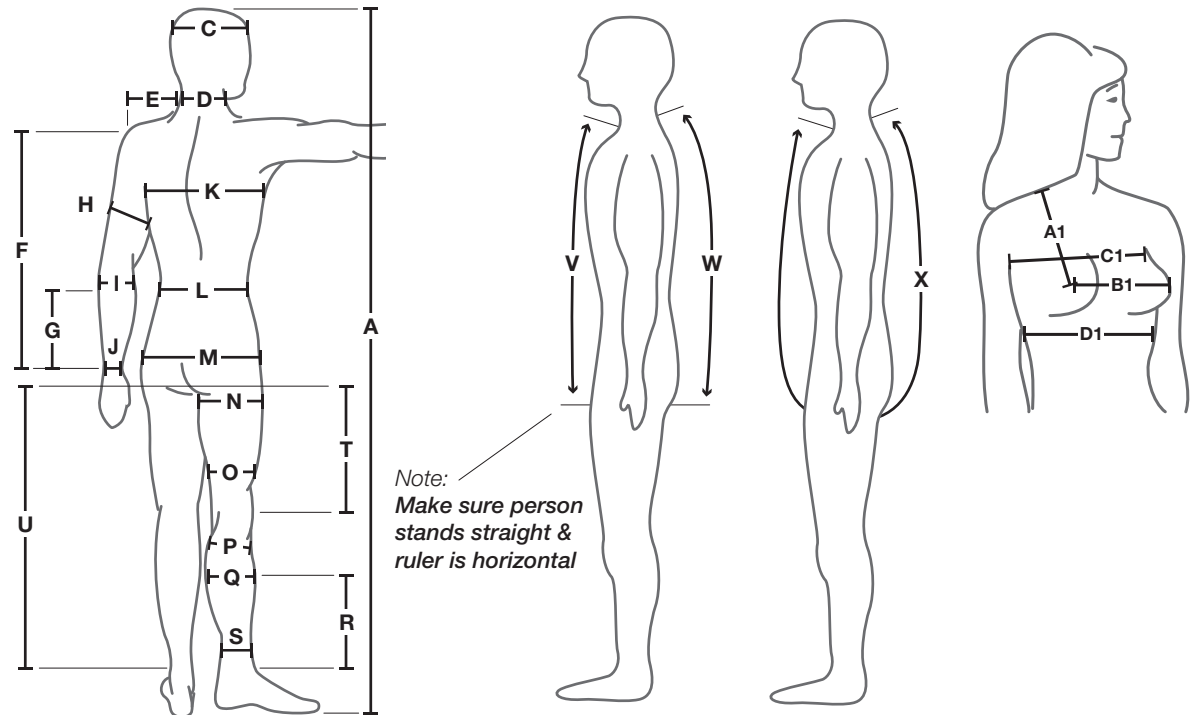
1. Have another person measure you
2. Use an unworn measuring tape
3. Measure over a bathing suit only
4. Stand straight & in a relaxed position
5. Pull tape snug - not tight
6. Circumference measurements taken around widest point
7. See instructions

- A _____ mm _____ inches HEIGHT
- B _____ kg _____ lbs WEIGHT
- C _____ mm _____ inches FOREHEAD
- D _____ mm _____ inches NECK
- E _____ mm _____ inches NECK TO SHOULDER
- F _____ mm _____ inches SHOULDER TO WRIST
- G _____ mm _____ inches WRIST TO ELBOW
- H _____ mm _____ inches BICEPS
- I _____ mm _____ inches FOREARM
- J _____ mm _____ inches WRIST
- K _____ mm _____ inches CHEST
- L _____ mm _____ inches WAIST
- M _____ mm _____ inches HIPS
- N _____ mm _____ inches THIGH
- O _____ mm _____ inches ABOVE KNEE
- P _____ mm _____ inches BELOW KNEE
- Q _____ mm _____ inches CALF
- R _____ mm _____ inches CALF TO ANKLE
- S _____ mm _____ inches ANKLE

- T _____ mm _____ inches CROTCH TO CENTRE KNEE
- U _____ mm _____ inches CROTCH TO ANKLE
- V _____ mm _____ inches BASE OF NECK TO CROTCH (FRONT)
- W _____ mm _____ inches BASE OF NECK TO CROTCH (BACK)
- X _____ mm _____ inches FULL LENGTH OF BODY FROM FRONT TO BACK

EXTRA MEASUREMENTS FOR WOMEN

- A1 _____ mm _____ inches SHOULDER TO TIP OF BUST
- B1 _____ mm _____ inches TIP TO TIP
- C1 _____ mm _____ inches ABOVE BUST
- D1 _____ mm _____ inches BELOW BUST



How To Measure Instructions



Before You Start - The person that you are measuring should be wearing reasonably close fitting clothing. They should not be wearing belts, jackets or shoes and their pockets should be empty.
When Measuring - Using a proper tailor's tape measure all measurements should be "neat" i.e. not so tight as to depress the skin. Make certain that clothing is not gathered under the tape as this can give incorrect readings.

Record the measurements on the form - Print clearly using BLACK pen.

Use the following instructions in conjunction with the illustrations on the MTM form

A - Measurement A should be taken barefoot. The easiest way to get this measurement is for the customer to stand with their heels against a wall and look straight ahead. Make a small mark on the wall level with the tallest part of their head then have them step away so you can take the measurement.

B - The weight of the customer should be taken in kilograms.

C - This measurement is required for hood attached suits ONLY. Measurement is taken just above eyebrow level. Ensure that the tape is horizontal.

D - Taken just below the Adam's apple. Take measurement with one small finger under the tape to allow for a comfortable fit.

E - First determine where the suit ends. Keep arm at side relaxed and measure from the neck to the edge of the shoulder.

F - This measurement will determine where the suit ends. Keep arm at side, straight and relaxed. Take measurement from shoulder to the customer's rear wrist knuckle.

G - Hold arm at a slight angle. Take measurement from the tip of the elbow to the rear wrist knuckle.

H - Hold arm by side relaxed. Take measurement neat at mid bicep.

I - This measurement is taken with the arm relaxed at the widest part below the elbow.

J - Measurement taken at sleeve end i.e. at the wrist knuckle.

K - Have the customer lift their arms. Place tape around the chest/bust at nipple level. Have the customer lower their arms then check that the tape is horizontal front and back before taking the measurement. Measurement is taken relaxed - not with chest expanded.

L - This measurement should really be called a "stomach" measurement. Measurement is taken at the largest part of the waist/stomach. The easiest way to do this is find the waist point on the customer's back and then make sure the tape is horizontal as you measure around the stomach to the front.

M - Have the customer stand at 90 degrees to you when taking this measurement. Look for the widest part of the seat (bum) and measure ensuring that the tape is horizontal.

N - Make sure trousers are held tight. This measurement of the upper thigh is taken at crotch level. Ensure that the tape is horizontal and is not over lower buttocks.

O - Make sure that trousers are held tight. This measurement is taken 3 inches (about four fingers) above the knee-cap. Ensure the tape is kept horizontal.

P - Make sure that the trousers are held tight or pulled up. This is a measurement taken just below the knee-cap at the narrowest point. Ensure the tape is held horizontal.

Q - Make sure that trousers are held tight or pulled up. Take measurement at widest point (mark this point on the inside of the calf for the next measurement). Ensure that tape is horizontal.

R - Measure from marked point (above) to the inside knuckle bone of the ankle.

S - Measure just above the knuckle bone. Ensure tape is horizontal.

T - Pull trousers tight up to crotch. Place a ruler between legs right at crotch level. Have the customer stand up straight with feet shoulder width apart, looking straight ahead. Take measurement from top edge of the ruler as close to the body as possible, down the inside of the leg to the top of the side of the knee-cap. Take this measurement with the customer side-on to ensure that the ruler is kept level.

U - While the customer is maintaining the above position take this measurement from the same starting point and continue down to the inside ankle knuckle.

V - While the customer is maintaining the above position, measure from the soft point just above the collar bone joint down the body to the top edge of the ruler as close to the body as possible. Ensure that the ruler is kept level.

W - While the customer is maintaining the above position, measure from the top vertebrae joint of the spinal column to the top edge of the ruler as close to the body as possible. Ensure that the ruler is kept level.

X - Pull trousers tight up into crotch. Measure from the same point to the same rear point as outlined in the last two measurements.

Additional Measurements for Women - These measurements are taken most accurately wearing a swim top. Push-up or padded bras will give incorrect readings.

A1 - Taken from the top of the shoulder to the nipple.

B1 - Taken from nipple to nipple.

C1 - This measurement is taken high up under the armpits, and as high as possible above the main bust whilst still being horizontal.

D1 - This measurement is taken directly below the bust. Ensure that the tape is horizontal.

Disclaimer: The Importance of Proper Measurements

Providing accurate measurements is extremely important. All MTM products are custom made from the measurements provided therefore CANNOT be returned if incorrect measurements were initially provided. In the event that wrong measurements were provided, we will assist you on the re-make of your product with the correct measurements. Follow measuring instructions carefully and feel free to contact our sales team to assist if necessary.

Order Changes or Cancellations

If you place a MTM order and want to make changes, you must do so within 24 hours of placing the order. Inform us ASAP. A confirmation email or fax may be required of the changes requested thereafter.

If the product has been manufactured and completed, changes CANNOT be made.

When a MTM order is placed with Neptune, an order confirmation will be emailed or faxed to you once we have received, processed and checked your order. We require that you check that the order confirmation is correct and you are satisfied with the order. We do require a further email or fax confirmation is sent back to Neptune to confirm that you have checked the order confirmation and approve that the details are correct.

Lead-times

Manufacturing times are not standard and vary depending on the product ordered, therefore lead-times may vary. Lead-times are dependent on material availability and upon carriers. Neptune will inform you by email or fax of the expected lead-time an estimated delivery date. Neptune will not be held responsible for delayed delivery of product due to a carrier delay or due to public or bank holidays. Such issues are out of our control.

Cancellation / Return Policy

Neptune MTM products are custom made and cannot be resold, so therefore cannot be returned for any reason. When an order has been placed and confirmed, the full amount of the sale will be deducted from your credit or debit card which will include VAT and shipping. Neptune highlights the importance of checking the MTM order confirmation that is sent to you once we process your order. Any changes or queries regarding the order should be flagged before you confirm that you are happy to proceed with the order. It is your responsibility to confirm that the product selected and the measurements provided are correct.